



# The way to NMR facility managers' hearts

24<sup>th</sup> June 2024

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# Service support

## Spare Parts Policy

### Spares

We have a local dedicated stock department. We hold spares for our current range and legacy range of instrumentation. We have a total spares stock of ~5M€. Stock control is also computerised and centralised, so, when required, spares can immediately be located, even if they are in Europe (should we not have them locally), with same-day shipment.

### And..

Our European spares support is backed up by our International Parts Centre in Japan that has a Web based ordering system. Dispatch within two days- delivery to customer is usually within a week (depending on customs clearance).

*(Please note, priority is given to warranty/contract based customers)*

### Fault Reporting

As well as your personal contacts for direct support of Applications and Engineering, you can also log calls via: [uk.svc@jeoluk.com](mailto:uk.svc@jeoluk.com)

[www.jeoluk.com](http://www.jeoluk.com)

+44(0)1707 377117

This is regardless of any service agreement. All faults are logged locally with full details for easy tracking.

JEOL (UK) Support Level	NO CONTRACT	STANDARD	PREMIER	LIFETIME WARRANTY	ELITE
Telephone support	■	■	■	■	■
Routine planed maintenance		■	■	■	■
Unlimited labour		■	■	■	■
Unlimited spare parts			■	■	■
Parts (consumables)					■

## Response Times

Normally, a qualified service engineer will contact you on the same working day that a fault is reported.

Often, problems can be resolved over the telephone, email or through remote login.

In the event that a site visit is required, we aim to have an engineer on site within 48 hrs (working). We currently achieve this for more than 80% of breakdowns.

## Lab Design Consultancy

- Architectural consultancy available
- 25 years experience, 20 years with accreditation
- Full environmental surveying & characterisation
  - Seismic surveys
  - a.c. field gradients and spectrum analysis
  - d.c. field shift
  - acoustic noise spectrum analysis
  - air conditioning
  - building design
  - water cooling
  - data logging

*With proven solutions.*

# UK NMR Applications Team



**Dr Adolfo Botana**



**Dr Paul Bowyer**



**Dr Claire Dickson**



**Dr Michal Malon**



**Satoshi Sakurai**



*Welwyn Garden City, UK*



Onsite, remote and in-house  
customer training

JEOL NMR user meetings

# JASON Software Development Team



Vadim  
Zorin



Iain  
Day



Yibiao  
Li



Hiroshi  
Endo



Yuko  
Igarashi



Naoto  
Seki



Nikolay  
Larin



Peter  
Kiraly



Rachel  
Brignall



Nader  
Amin



1 Customer Support  
1 Developer



Ronil  
Sedani



Maximillian  
Reinhart



Saeko  
Suzuki

# Very responsive support

## The request:

Forward



Wed 08/05/2024 23:21

I am trying to link both the y axis and x-axis on a proton - proton correlated 2D spectrum to a 1D proton spectrum.

On a proton-proton correlation like a noesy and linking the noesy to the proton, moving the cursor on the noesy spectrum along the x axis shows the cursor on the relevant proton peak on the proton spectrum. However, moving it in the Y-axis direction and keep it stationary on the x-axis position quite understandably does not move the cursor on the proton spectrum.

## The response:

Forward



Thu 09/05/2024 14:54

Thanks again for your email. We had a quick discussion and Vadim has already added this feature to the development version of [JASON!](#) It should be available from version 4.1.7300

# Collaborations

## The problem

Dear Application Team,

I have been faced with a task that seems to have been beyond my field of expertise. After two days of struggle, I'm slowly losing hope for completion. It requires me to convert several thousands of  $^1\text{H}$  NMR spectra into a suitable format, which will then be used as an input for machine learning. The format I need at this stage is a vector containing only normalized intensities for individual points.

The first step is to process the spectra into a form in which each spectrum will have the same range of chemical shifts (for example, from 10 ppm to -1 ppm) and an identical number of points so that each point in each vector always corresponds to

## Solution: Step 1

<input checked="" type="checkbox"/> Re-sample	<input type="text" value="▲"/>
From:	<input type="text" value="-1.0000 ppm"/>
To:	<input type="text" value="14.0000 ppm"/>
Points kept:	<input type="text" value="131072"/>

**From** and **To** specifies the range of the spectrum which will be kept. If the spectrum doesn't contain datapoints in some part of the requested region then zero intensity points will be used in place of the missing data. Values of from and to are automatically swapped internally if needed, a region can be specified in any order.

**Points kept** defines the exact number of points which will be used within the above specified region. Linear interpolation is used to convert the existing data points to the new digital resolution of the spectrum.

## Solution: Step 2

```
24 for %f in (*.jdf) do (  
25 %jason_path% --headless "%path%\%f" "%path%\kp_process1d.jjp" -s "%path%\%~nf.jjh5" -s "%path%\%~nf.csv"  
26 )
```

# Other collaborations

## Artemisinin Cocryystals for Bioavailability Enhancement. Part 1: Formulation Design and Role of the Polymeric Excipient

Manreet Kaur, Vanessa Yardley, Ke Wang, Jinit Masania, Adolfo Botana, Randolph R. J. Arroo, and Mingzhong Li\*

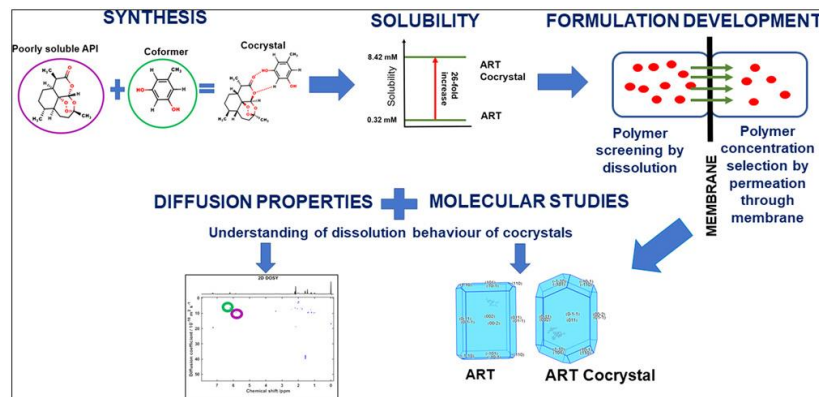
✉ Cite this: *Mol. Pharmaceutics* 2021, 18, 12, 4256–4271

Publication Date: November 1, 2021

<https://doi.org/10.1021/acs.molpharmaceut.1c00384>

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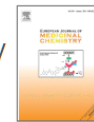
[RIGHTS & PERMISSIONS](#)



ELSEVIER

European Journal of Medicinal Chemistry

Volume 209, 1 January 2021, 112871



Research paper

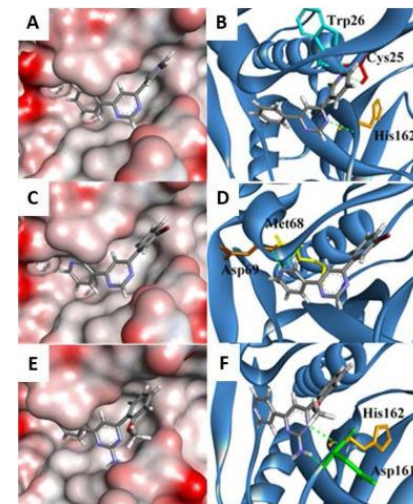
## The discovery of novel antitrypanosomal 4-phenyl-6-(pyridin-3-yl)pyrimidines

William J. Robinson<sup>a</sup>, Annie E. Taylor<sup>a</sup>, Solange Lauga-Cami<sup>a</sup>, George W. Weaver<sup>b</sup>

, Randolph R.J. Arroo<sup>c</sup>, Marcel Kaiser<sup>d,e</sup>, Sheraz Gul<sup>f,g</sup>, Maria Kuzikov<sup>f,g</sup>, Bernhard Ellinger<sup>f,g</sup>

, Kuldip Singh<sup>h</sup>, Tanja Schirmeister<sup>i</sup>, Adolfo Botana<sup>j</sup>, Chatchakorn Eurtivong<sup>k</sup>

, Avninder S. Bhambra<sup>a</sup> ✉



# Inter-laboratory collaborations

Review Article | Open Access | Published: 26 February 2019

## Optimizing 1D <sup>1</sup>H-NMR profiling of plant samples for high throughput analysis: extract preparation, standardization, automation and spectra processing

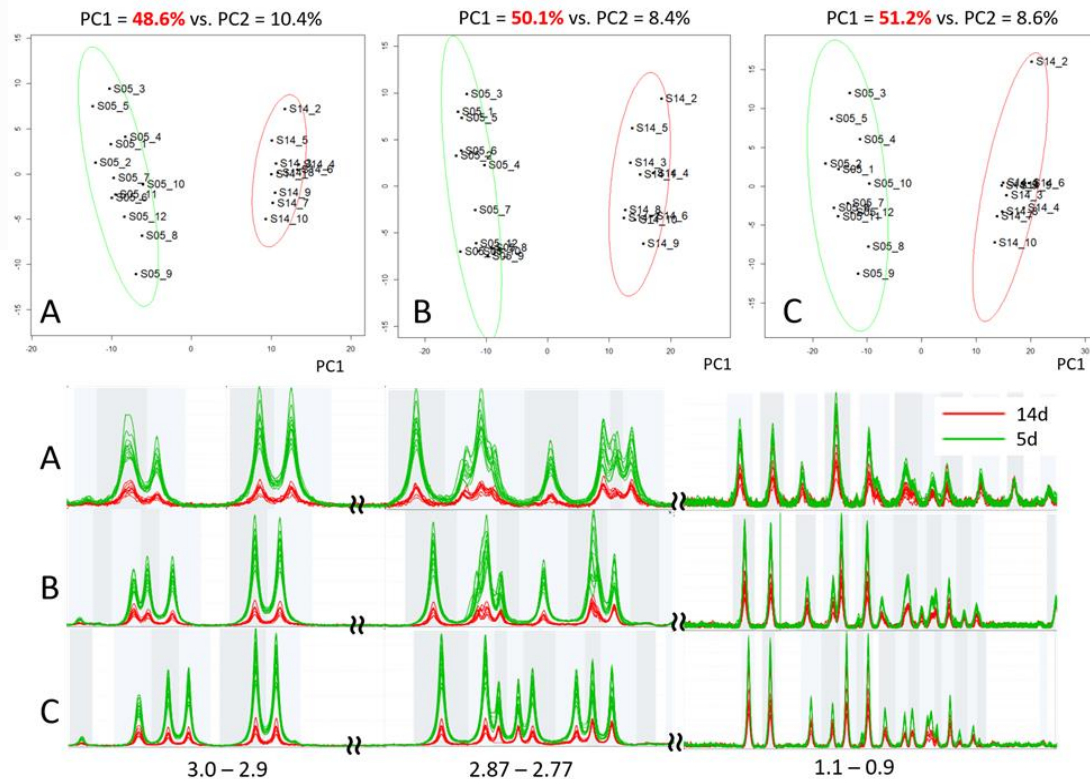
Catherine Deborde, Jean-Xavier Fontaine, Daniel Jacob, Adolfo Botana, Valérie Nicaise, Florence Richard-Forget, Sylvain Lecomte, Cédric Decourtill, Kamar Hamade, François Mesnard, Annick Moing & Roland Molinié

Metabolomics 15, Article number: 28 (2019) | Cite this article

**A: JEOL 400**  
**B: Bruker 500**  
**C: Bruker 600**

**Green: 5 days**  
**after flowering**

**Red: 14 days**  
**after flowering**





# Tools for NMR administrators

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# Automation setup

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## **Flexible configuration of defaults and privileges**

### **for different users, including:**

Variable temperature, Solids mode, Data folder, Email address, **user operators**, **user profiles**, multiple backup structure as per user, project, date, etc.

# Automation setup

---

## Flexible configuration of defaults and privileges

### for different users, including:

Variable temperature, Solids mode, Data folder, Email address, user operators, ...

## Usage reports, logs, statistics and billing:

JEOL Instrument:	Virtual_spectrometer			
Usage Log Report:	1-AUG-2022 - 18-AUG-2022			
User	Cost Center	Active(min)	Rate/Hr	Active Charge
Botana	<blank>	63	0.00	0.00
console	<blank>	0	0.00	0.00
Delta	<blank>	200	0.00	0.00
demo	<blank>	35	10.00	5.83
tesT	<blank>	2	0.00	0.00
		<b>300</b>		<b>5.83</b>

# Automation setup

## Flexible configuration of defaults and privileges

### for different users, including:

Variable temperature, Solids mode, Data folder, Email address, user operators, ...

## Usage reports, logs, statistics and billing:

Detailed output:

* Breakdown of folder 'demo'														
Operation Began	Operation End	Duration	Duration/day	Username	Job Name	Experiment Began	Experiment End	Experiment Duration	Experiment Duration/day	Experiment	Project Name	Folder	Filename	Job Result
14-12-22 23:14	14-12-22 23:14	0 days 00:00:00	0.00037037	demo	Proton	14-12-22 23:14	14-12-22 23:14	0 days 00:00:18	0.000208333	proton.jpg		demo	test1_1H	FINISHED
15-12-22 10:19	15-12-22 10:19	0 days 00:00:00	0.000208333	demo	Proton	15-12-22 10:19	15-12-22 10:19	0 days 00:00:08	9.25926E-05	proton.jpg		demo	sample1_1H	FINISHED
21-01-23 21:46	21-01-23 21:46	0 days 00:00:00	0.000300926	demo	Proton	21-01-23 21:46	21-01-23 21:46	0 days 00:00:18	0.000208333	proton.jpg		demo	aa1_1H	FINISHED
* Breakdown of folder 'organometallic/PhD_1'														
Operation Began	Operation End	Duration	Duration/day	Username	Job Name	Experiment Began	Experiment End	Experiment Duration	Experiment Duration/day	Experiment	Project Name	Folder	Filename	Job Result
29-06-23 9:38	29-06-23 9:38	0 days 00:00:00	0.000243056	test	1H	29-06-23 9:38	29-06-23 9:38	0 days 00:00:10	0.000115741	proton.jpg		organome	sample3_PROTON	FINISHED
* Breakdown of folder 'organometallic/PhD_2'														
Operation Began	Operation End	Duration	Duration/day	Username	Job Name	Experiment Began	Experiment End	Experiment Duration	Experiment Duration/day	Experiment	Project Name	Folder	Filename	Job Result
16-12-22 19:21	16-12-22 19:21	0 days 00:00:00	0.000196759	test2	1H	16-12-22 19:21	16-12-22 19:21	0 days 00:00:10	0.000115741	proton.jpg		organome	fds_PROTON	FINISHED

# Automation setup

## Flexible configuration of defaults and privileges

### for different users, including:

Variable temperature, Solids mode, Data folder, Email address, user operators, ...

## Usage reports, logs, statistics and billing:

JEOL Instrument:	Virtual_spectrometer			
Usage Log Report:	1-AUG-2022 - 18-AUG-2022			
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test	<blank>	2	0.00	0.00
		<b>300</b>		<b>5.83</b>

## Custom time limitations:

The screenshot shows the 'Time Limits' configuration window in the JEOL Scheduler tool. It features a 24-hour clock interface with a color-coded legend for time limits. The legend includes: Prohibited (red), 00:15 (orange), 00:30 (yellow), 00:45 (light yellow), 01:00 (light green), 01:15 (green), 01:30 (cyan), 02:00 (blue), 03:00 (dark blue), 05:00 (purple), and Unrestricted (white). The main interface shows a 24-hour schedule area with a color gradient from red to white. A text box provides instructions: '1. Adjust the time limits in the legend on the right. 2. Select a desired time limit by clicking on the corresponding color button. 3. Click and drag the mouse on the twenty-four hour schedule area above to designate a portion of the day that will limit jobs by their expected duration. \* Policy changes will take effect when the Scheduler tool is closed.'

# Automation setup

## Flexible configuration of defaults and privileges

### for different users, including:

Variable temperature, Solids mode, Data folder, Email address, user operators, ...

## Usage reports, logs, statistics and billing:

JEOL Instrument:		Virtual_spectrometer		
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demo	<blank>	35	10.00	5.83
test	<blank>	2	0.00	0.00
		<b>300</b>		<b>5.83</b>

## Custom time limitations:

Time Limits | Daily Policies | Weekly Policies | Holidays | Maintenance

Create a new time limitation schedule

Enabled Day 07:00 19:00 07:00

Weekday (M-F)  Weekend (S-S)

Legend:

- Prohibited
- 00:15
- 00:30
- 00:45
- 01:00
- 01:15
- 01:30
- 02:00
- 03:00
- 05:00
- Unrestricted

1. Adjust the time limits in the legend on the right.  
 2. Select a desired time limit by clicking on the corresponding color button.  
 3. Click and drag the mouse on the twenty-four hour schedule area above to designate a portion of the day that will limit jobs by their expected duration.  
 \* Policy changes will take effect when the Scheduler tool is closed.

## Automatic spectrometer calibration tools by default

Available Methods

- GLP
  - 1H Signal to Noise (0.1% Ethyl Benzene)
  - 19F Signal to Noise (0.05% Trifluorotoluene)
  - 13C Signal to Noise (10% Ethyl Benzene)
  - 13C Signal to Noise (40% Dioxane)
  - 31P Signal to Noise (1% Trimethylphosphite)
  - 31P Signal to Noise (0.0485M Triphenylphosphate)
  - 15N Signal to Noise (90% Formamide)
  - 1H 90 degree Pulse Width Calibration
  - 1H 90 degree Spin Lock Calibration
  - 1H 90 degree Gauss Calibration
  - 19F 90 degree Pulse Width Calibration
  - 13C 90 degree Pulse Width Calibration
  - 31P 90 degree Pulse Width Calibration
  - 15N 90 degree Pulse Width Calibration
  - 1H Decoupler Pulse Width Calibration
  - 13C Decoupler Pulse Width Calibration
  - 1H Lineshape
  - 1H RF Homogeneity
  - 1H Stability
  - 13 Degree Phase Stability Test
  - Center band Suppression
  - Quad Image
  - 1H Beat Test
  - 13C Beat Test
  - 1H Transmitter Phase Linearity
  - 1H Receiver Phase Linearity
  - 13C Transmitter Phase Linearity
  - 13C Receiver Phase Linearity
  - Gradient Linearity Test
  - Gradient Power Test
  - Gradient Recovery Test

GLP Test Report  
 Operator: abe  
 Site: ECA500 (5th BLD)  
 Test Date: 4NOV2004 15:05:03

Test Performed: 1H Signal to Noise  
 Filename: 1h\_sn3.jdf  
 Comment: glp  
 Probe ID: 2892

Signal: 0.9626  
 Noise: 0.0018  
 SN Ratio: 261.2168  
 Signal area(From): 2.5000[ppm]  
 Signal area(To): 3.0000[ppm]  
 Noise area(From): 6.5000[ppm]  
 Noise area(To): 5.5000[ppm]  
 Noise width: 200.0000[Hz]  
 Noise area: Window determined  
 Acceptable value: 100:1  
 Status: PASSED

X: 10.0000 ppm

# Automation setup

## Flexible configuration of defaults and privileges

### for different users, including:

Variable temperature, Solids mode, Data folder, Email address, user operators, ...

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## Custom time limitations:

1. Adjust the time limits in the legend on the right.  
2. Select a desired time limit by clicking on the corresponding color button.  
3. Click and drag the mouse on the twenty-four hour schedule area above to designate a portion of the day that will limit jobs by their expected duration.  
\* Policy changes will take effect when the Scheduler tool is closed.

## Automatic spectrometer calibration tools by default

## Fully customizable methods for each user

User 1

Method
Proton assay QC check

User 2

Method
1. 1H 2. 13C 3. 1H & 13C 4. 1H, 13C & COSY 5. 1H, 13C, COSY & edHSQC 6. 1H, 13C, COSY, edHSQC, HMBC 7. 1H, COSY, edHSQC, HMBC 8. Quantitative Carbon 9. DEPT 10. Edited Dept 11. COSY 12. DQF COSY 13. TOCSY 14. NOESY 15. ROESY 16. HMQC 17. HSQC 18. HMBC 19. Selective NOESY 1D 20. Selective TOCSY 1D 21. Selective ROESY 1D

Parameters	
comment	
1:07	
calculate_proton_90	<input type="checkbox"/>
force_tune	<input type="checkbox"/>
dual_tuned	<input type="checkbox"/>
autogain	<input checked="" type="checkbox"/>
receiver_gain	0
scans	16
dummy_scans	0
tip_angle	45[deg]
x_offset	5[ppm]
x_sweep	15[ppm]
data_points	32768
relaxation_delay	4[s]

# JEOL webinars

([https://www.jeol.co.jp/en/news/seminar/webseminar/movie\\_index.html](https://www.jeol.co.jp/en/news/seminar/webseminar/movie_index.html))

Webinar	Link
An Introduction to NMR: Practical Aspects	<a href="https://attendee.gotoweinar.com/register/6221243905175906829">https://attendee.gotoweinar.com/register/6221243905175906829</a>
Speeding up NMR: NUS and NOAH	<a href="https://attendee.gotoweinar.com/register/5215973618176042256">https://attendee.gotoweinar.com/register/5215973618176042256</a>
An Introduction to Pure Shift NMR	<a href="https://attendee.gotoweinar.com/register/7480233097627308048">https://attendee.gotoweinar.com/register/7480233097627308048</a>
Introduction to JEOL Delta: Processing of 1D NMR data	<a href="https://attendee.gotoweinar.com/register/3743196484819939856">https://attendee.gotoweinar.com/register/3743196484819939856</a>
An Introduction to Solid-State NMR	<a href="https://attendee.gotoweinar.com/register/1588889267810221067">https://attendee.gotoweinar.com/register/1588889267810221067</a>
Natural Products identification through JEOL systems	<a href="https://attendee.gotoweinar.com/register/987608140196536078">https://attendee.gotoweinar.com/register/987608140196536078</a>
An Introduction to JEOL Delta pulse programming	<a href="https://attendee.gotoweinar.com/register/4684449906779482894">https://attendee.gotoweinar.com/register/4684449906779482894</a>
Main aspects and applications of FAST MAS Solid-State NMR	<a href="https://attendee.gotoweinar.com/register/3947946440960288782">https://attendee.gotoweinar.com/register/3947946440960288782</a>
Elucidating nano-crystalline structure by combining microED and solid-state NMR	<a href="https://attendee.gotoweinar.com/register/5151154110240940816">https://attendee.gotoweinar.com/register/5151154110240940816</a>
Delta processing part 2: quantitative NMR	<a href="https://attendee.gotoweinar.com/register/591245194184783115">https://attendee.gotoweinar.com/register/591245194184783115</a>
Assignment strategies in NMR pt1: 1D NMR and coupling	<a href="https://attendee.gotoweinar.com/register/7874168324236508685">https://attendee.gotoweinar.com/register/7874168324236508685</a>
NMR application in battery research	<a href="https://attendee.gotoweinar.com/register/7305723011972237583">https://attendee.gotoweinar.com/register/7305723011972237583</a>
Gradient Shimming: Theory and Practice	<a href="https://attendee.gotoweinar.com/register/5291489178361927691">https://attendee.gotoweinar.com/register/5291489178361927691</a>
A Synergy between Cryo-EM and NMR	<a href="https://attendee.gotoweinar.com/register/7623552241737432588">https://attendee.gotoweinar.com/register/7623552241737432588</a>
Assignment strategies in NMR pt2, 2D NMR	<a href="https://attendee.gotoweinar.com/register/2012768594452261388">https://attendee.gotoweinar.com/register/2012768594452261388</a>
Solid-State NMR Tutorial: Sample Packing, Standard Samples & Sample Spinning	<a href="https://attendee.gotoweinar.com/register/8621407423140093454">https://attendee.gotoweinar.com/register/8621407423140093454</a>
Ethyl Indanone: a user's perspective of the new JASON software	<a href="https://attendee.gotoweinar.com/register/3360923782708443918">https://attendee.gotoweinar.com/register/3360923782708443918</a>
Practical aspects of high-resolution 1H solid-state NMR at moderate MAS rate	<a href="https://attendee.gotoweinar.com/register/3873886639811883023">https://attendee.gotoweinar.com/register/3873886639811883023</a>
Your data in JASON: file formats and external access	<a href="https://attendee.gotoweinar.com/register/2441061364881739019">https://attendee.gotoweinar.com/register/2441061364881739019</a>
Selective Excitation of Overlapping Multiplets	<a href="https://attendee.gotoweinar.com/register/3213601326619561742">https://attendee.gotoweinar.com/register/3213601326619561742</a>
NMR Crystallography of Dynamically Disordered Solids	<a href="https://attendee.gotoweinar.com/register/3995403572903868683">https://attendee.gotoweinar.com/register/3995403572903868683</a>
Solid-State NMR Tutorial: Setting up CPMAS Probe	<a href="https://attendee.gotoweinar.com/register/477678849452440848">https://attendee.gotoweinar.com/register/477678849452440848</a>
Quantitative 13C NMR	<a href="https://attendee.gotoweinar.com/register/2577550346473705743">https://attendee.gotoweinar.com/register/2577550346473705743</a>
A Practical Introduction to Diffusion-Ordered Spectroscopy	<a href="https://attendee.gotoweinar.com/register/4225933783914972175">https://attendee.gotoweinar.com/register/4225933783914972175</a>



# JEOL webinars

([https://www.jeol.co.jp/en/news/seminar/webseminar/movie\\_index.html](https://www.jeol.co.jp/en/news/seminar/webseminar/movie_index.html))

Webinar	Link
Solving the Structures of Small Molecules Using Fluorine's Unique NMR Properties	<a href="https://connect.acspubs.org/CENWebinar_JEOL_10_22_19">https://connect.acspubs.org/CENWebinar_JEOL_10_22_19</a>
Advances in Liquid Nitrogen Cold Probe Technology	<a href="https://connect.acspubs.org/CENWebinar_JEOL_11_19_19">https://connect.acspubs.org/CENWebinar_JEOL_11_19_19</a>
NMR without deuterated solvents – principles and applications of No-D NMR	<a href="https://connect.acspubs.org/CENWebinar_JEOL_4_21_20">https://connect.acspubs.org/CENWebinar_JEOL_4_21_20</a>
Core principles of precise qNMR – Common Pitfalls and Solutions	<a href="https://connect.acspubs.org/CENWebinar_JEOL_6_24_20">https://connect.acspubs.org/CENWebinar_JEOL_6_24_20</a>
Introduction to Solid-State Nuclear Magnetic Resonance Spectroscopy and Applications	<a href="https://connect.acspubs.org/CENWebinar_JEOL_5_26_21">https://connect.acspubs.org/CENWebinar_JEOL_5_26_21</a>
Main Aspects and Applications of FAST MAS Solid-State NMR	<a href="https://connect.acspubs.org/CENWebinar_JEOL_7_14_21">https://connect.acspubs.org/CENWebinar_JEOL_7_14_21</a>
Proton, Fluorine and X: Practical Aspects and Real Life Applications	<a href="https://go.jeolusa.com/Webinar_031">https://go.jeolusa.com/Webinar_031</a>
AutoMAS Solid State NMR for Improved Sample Throughput	<a href="https://connect.acspubs.org/CENWebinar_JEOL_10_5_21">https://connect.acspubs.org/CENWebinar_JEOL_10_5_21</a>
An Introduction to JASON NMR Processing Software using a number of worked examples	<a href="https://connect.acspubs.org/CENWebinar_JEOL_11_10_21">https://connect.acspubs.org/CENWebinar_JEOL_11_10_21</a>
An Introduction of Delta NMR Data Processing Software ver.5	<a href="https://vimeo.com/755875413/1e71d583b0">https://vimeo.com/755875413/1e71d583b0</a>
Fluorinated Small Molecules at NMR -Simplifying Structure Elucidation of Fluorinated Small Molecules-	<a href="https://vimeo.com/755891713/a56376c521">https://vimeo.com/755891713/a56376c521</a>
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Solid-state NMR to elucidate the atomic level structures: basic principles and applications	<a href="https://www.jeol.com/events_seminars/webinars/2023/20230213_01_movie.php">https://www.jeol.com/events_seminars/webinars/2023/20230213_01_movie.php</a>
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# Thank you

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